

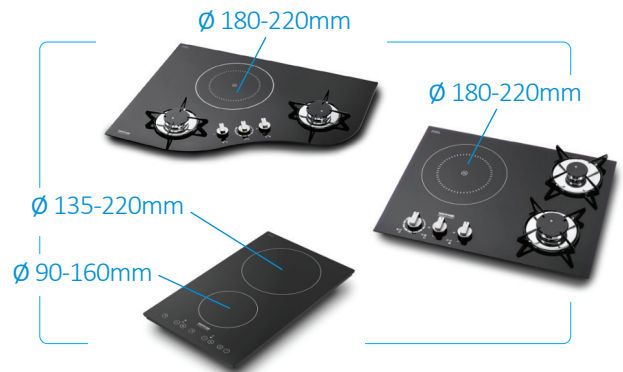


Why doesn't my pan work on my induction hob?



4 checkpoints

- 1** Material > Check with a magnet if the bottom of the pan is ferromagnetic
> Make sure the magnet does not come off easily; low magnetic strength can't handle heat transfer
- 2** Shape > Make sure the bottom of the pan is completely flat
> Check if the bottom stays flat while cooking; too thin material might loose shape when heating
- 3** Size > Look if the bottom of the pan matches the induction hob; too small might not be recognized, too big might lead to overheating
- 4** Damages > Check the cooktop on scratches or damages; any damaging could lead to improper detection



If the **1** material, the **2** shape and the **3** size of the pan are perfect, and there are no **4** damages, first check other suitable induction pans on the hob.

Another pan works! > unfortunately this specific pan is not compatible with this induction hob

No pan works at all... > there might be a technical issue of the hob.

Please contact a local Thetford Service Agent